



804•306-5532

www.rivercityrover.com

## LEGAL CONSIDERATIONS

For the purposes of this document, the terms Client, Owner, Pet Owner, and Customer are synonymous with the person contracting services for one or more domestic animals.

- ❑ There will be a **\$35 service charge** for each returned check.
- ❑ Payment in full should be left at the residence to be collected on the first day of the service period.
- ❑ If you return home early, you will not be charged for unfulfilled visits if you call us prior to our arrival to cancel the remainder of your service. If you do not call us and we show up for a scheduled appointment, you will be charged for that visit.
- ❑ River City Rover requires access to two working copies of house keys during the duration of a pet care assignment. One is for the use of the pet sitter and the other will be stored in the office for backup or emergency situations. If two copies are not supplied, River City Rover reserves the right to make an additional copy for their use. River City Rover will return all copies of keys to the client when requested to do so. All keys will be identified by code and will not contain the client's name or address.
- ❑ In regard to plant care, River City Rover will work hard to follow your written directions as precisely as possible, but cannot be responsible if the results are not favorable.
- ❑ River City Rover is not responsible for damage to the home beyond the control of the Pet Sitter. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, we will attempt to contact the customer and then the emergency contact before making a subjective decision on dealing with the problem. All repairs and related fees will be paid by the client, or fully reimbursed to River City Rover within 14 days.
- ❑ River City Rover is not responsible for any damage to property of the client or others unless such damage is caused by the negligent act of the Pet Sitter. River City Rover agrees to remain fully insured through PSA or a comparable entity, including optional Special Property Endorsement (protects against theft, breakage, etc. as caused by an employee) or bonding. River City Rover accepts no responsibility for security of the premises or loss if other individuals have access to a client's home, or if the home is not properly secured.
- ❑ At the time that service is booked, Owner will notify pet sitter of everyone who has been granted access to the home during the service period.
- ❑ River City Rover is not liable for any loss or damage in the event a burglary or other crime that should occur while under this contract. Pet Owner agrees to secure home prior to leaving the premises. River City Rover will re-secure the home to the best of its ability at the end of each visit. While keys are in the possession of a Pet Sitter, they will be either on the Sitter's physical person, or be properly stored at an undisclosed location. River City Rover subscribes to insurance coverage through PSA for lost key lock replacements.
- ❑ Pet Owner must have legal rights to place the animals in the care of Pet Sitters, Kennels, and Veterinary Clinics. The Pet Sitter cannot service a home with "Visiting" pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, including a Legal Considerations Agreement, accepted and signed by each rightful owner(s).

- The terms of this document apply to all the pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any and all locations the owner designates for service.
- Pet Owner is responsible for pet-proofing house and yard, and the security fences/gates/latches. River City Rover will not be responsible for the safety of any pets and will also not be liable for the death, injury, disappearance, or legal consequences of any pet with unsupervised access to the outdoors.
- River City Rover is authorized to seek any emergency veterinarian assistance needed during visits, at the cost of the client, from any veterinarian as chosen by the sitter.
- It is the policy of River City Rover to abide by local leash laws and keep dogs securely on leash at all times. However, in the event of a dog fight, especially with an unleashed dog, River City Rover may follow the recommended practice of dropping your dog's leash to allow the dog to follow it's natural "fight or flight" instincts.
- Pet Owner will be responsible for all medical expenses and damages resulting from an injury to a Pet Sitter, or other persons, by the Pet. Customer agrees to indemnify, hold harmless, and defend River City Rover, in the event of a claim by any person injured by the Pet.
- It is suggested that arrangements be made with someone to evacuate your pets in case of a disaster or weather related event/crisis. River City Rover will definitely try to see to your pets safety/care should such events occur, but cannot guarantee it.
- River City Rover may use their discretion to stop and end service at any time that a pet poses a danger to the safety or health of the Pet Sitter or other people.
- River City Rover agrees to provide agreed upon services in a manner that is trustworthy, caring and dependable. In consideration of the services as an express condition thereof, the client expressly relinquishes any and all claims against the company and its employees, except those arising from negligence.
- The owner states that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.

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Client/Owner Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_